To our valued clients and partners,

Stratus360 is aware that we are currently in an uncertain and difficult time with the outbreak of COVID-19, and we wanted to take a moment to extend our well wishes and business continuity updates to you.

At Stratus360, one of our guiding principles is to continuously pursue impactful change and help others, and this rings loud and clear as we take precautionary measures to prevent the spread of COVID-19. In the face of this adversity, our commitment to our relationship with you and our employees has never been stronger, and we are taking all proactive measures. We remain prepared to respond to your needs immediately and to provide the same level of trust and quality service you have come to expect.

With that said, we are following the guidelines and safety tips outlined by Health Canada, the Center for Disease Control, and the World Health Organization. We have asked all Stratus360 employees to work from home, monitor their health, and seek medical attention if they are experiencing symptoms of COVID-19. The shift to a fully remote office has been exceptionally smooth, and our team continues to remain close and committed despite the physical distance now between us. Our teams are working through digital channels wherever possible, and continue to deliver the highest levels of performance, availability and security.

As we do our part to inhibit the spread of COVID-19, our team remains laser-focused on your success. Our businesses may be in uncharted territory, but Stratus360 was built to handle moments like this with accountability, professionalism and trust. We will continue to provide you with the customer-focused experience you have come to expect and will ensure that our relationship stays strong in the face of a global pandemic.

We understand that the services we provide are essential to your business. If you need us, please do not hesitate to email us or our teams, call us at +1 (866) 652-5818, or reach out to members of your project team directly. We will continue to provide our services within the guidelines of Health Canada, the CDC and WHO and will continue to communicate necessary information to you as it is available.

Thank you for your continued trust in Stratus360,

Sincerely,

Juda Marto and Martin Shaw,
Co-founders and Partners

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